

Dear *E-ZPass*® Maryland Customer:

Thank you for the opportunity to serve you as an *E-ZPass* Maryland customer. *E-ZPass* Maryland has recently updated its Terms and Conditions for Private and Business Accounts. These new Terms and Conditions will replace those to which you agreed when you established your *E-ZPass* Maryland account. Please read the enclosed information carefully and retain the document for your records.

The new Terms and Conditions reflect several account changes effective November 1, 2011 and January 1, 2012. Among other updates, these changes include:

- Waiving the \$1.50 monthly *E-ZPass* account maintenance fee on accounts used to pay three or more Maryland tolls for the previous month.
- Replacing the \$3 Notice of Toll Due fee with a Video Toll rate that is 150% of the cash/base toll for your vehicle's class.
- Authorizing *E-ZPass* Maryland to process through your account, the toll and fee payments incurred from using facilities of other tolling entities that have entered into agreements with the Maryland Transportation Authority.
- Modifying the Business Account post-usage and supplemental rebate programs to apply only to vehicles with five or more axles and expanding the supplemental rebate program to vehicles making 60 or more trips per month. (Effective 1/1/2012).

Also enclosed are Frequently Asked Questions (FAQs) that apply to the November 1, 2011 and January 1, 2012 toll increases and other changes. The new Terms and Conditions and the FAQs are available online at <http://www.mdt.maryland.gov>.

Thank you again for being an *E-ZPass* Maryland customer. We encourage you to take this opportunity to update your account information online at www.ezpassmd.com.

Thank you,
E-ZPass® Maryland Customer Service Center